

C.U.SHAH UNIVERSITY

Winter Examination-2018

Subject Name : Organizational Behaviour

Subject Code : 5MS01OBH1

Branch: MBA

Semester : 1

Date : 05/12/2018

Time : 02.30 To 05:30

Marks : 70

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
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SECTION – I

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|------------|---|-------------|
| Q-1 | Attempt the Following questions | (07) |
| | a. Define “Attitude”. | 2 |
| | b. What is “Formal Group”? | 2 |
| | c. Explain What dose BATNA means? | 1 |
| | d. Define OB. | 2 |
| Q-2 | Attempt all questions | (14) |
| | 1. Explain diagrammatically three management skills. | 7 |
| | 2. Explain how employees can express dissatisfaction?. | 7 |
| OR | | |
| Q-2 | Attempt all questions | (14) |
| | 1. Explain in detail why human join in group? | 7 |
| | 2. Explain in detail sources of individual resistance to change. | 7 |
| Q-3 | Attempt all questions | (14) |
| | 1. Write a note on “Expectancy theory of Motivation”. | 7 |
| | 2. Explain concept of Role Identity & Role Perception | 7 |
| OR | | |
| Q-3 | Attempt all questions | (14) |
| | 1. Explain in detail Mintzberg’s Managerial Roles. | 7 |
| | 2. Write a note on Challenges and Oppurtunities of OB. | 7 |



SECTION – II

- Q-4 Attempt the Following questions (07)**
- a. Define “Value”. 2
 - b. Define “Conflict” 2
 - c. Explain concept of Lucas of Control. 1
 - d. Define Leadership. 2
- Q-5 Attempt all questions (14)**
1. List the steps involved in Collective Bargaining. 7
 2. Explain in detail five intention of Conflict. 7
- OR**
- Q-5 Attempt all questions (14)**
1. Explain what are the role of team? 7
 2. Write a note on “Conflict Process” 7
- Q-6 Attempt all questions (14)**
1. Write a note on Johari Window tool 7
 2. Explain and draw a model of Stress. 7
- OR**
- Q-6 Attempt all Questions (14)**
1. Draw Diagram and explain the Hierarchy of Needs Theory 7
 2. List & Explain the steps in the rational decision making model. 7

